

## **APD ALERT**

### **Lost/Stolen Fleet Cards**



### **Purpose**

This Alert clarifies the procedures to report a fleet card as lost or stolen.

### **Policy**

Call 1-888-994-6722 to report a fleet card as lost or stolen. Any driver/employee may call to report a lost or stolen fleet card. However, the Local Fleet Program Coordinator (LFPC) must call US Bank before they will issue a replacement card. US Bank will only forward cards to the LFPC address on file. Generally, the LFPC will receive the replacement card within 7 to 10 days.

The LFPC will have to provide US Bank with identifying information such as:

- LFPC name, city, state, or zip code
- LFPC hierarchy levels 1 through 4 (00012, 01203, 00003, and the specific LFPC's agent number).

If you have any questions, please contact Cheryl Brumback on 301-504-1096 or e-mail [Cheryl.Brumback@ars.usda.gov](mailto:Cheryl.Brumback@ars.usda.gov).

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